

## Improved productivity with Komax Service



*The main target with our service product portfolio is a trouble-free und efficient production at our customers. Through the continuous development of our service offers we can professionally support you with your specific challenges and provide a real value added.*

**Marcus Setterberg**, Head of Komax Services

Komax has local service organizations in over 50 countries. By this, short reaction times as well as a service portfolio adapted to the local requirements can be achieved. Through a global coordination of processes and service products we can ensure a high quality of our services through any of our regional organizations or official representatives.

To meet your needs, we have in the past months revised our maintenance and training programs. By this, we are convinced to offer you an even better and more professional service. We have as well optimized our delivery process of spare parts to serve you faster when unplanned situations occur.

### **Komax Production Support**

Komax can – with our specific machine know-how – support you in the work to improve the efficiency of your production. Through a machine analysis a transparent picture of the machine performance is established and potential improvements can be defined. Based on the implementation of these measurements a concrete added value through improved production output can be achieved.

### **Komax Maintenance Program**

A yearly machine maintenance performed by a Komax specialist with the latest technical know-how available is an excellent way of minimizing the risk of production stop on your machines. During our maintenance we will exchange all relevant parts and do all checks needed to guarantee a long term high level functionality. Of course the maintenance will be documented and you will get a protocol of the performed tasks. A calibration of your Komax quality tools documented with a quality certificate can additionally be used to ensure your customers of a high production quality.

### **Komax Certified Training Program**

Komax offers you a new training concept based on modules

which easily can be put together to fit your individual needs. We have adapted our levels to the general requirements for the daily work of an operator, fitter or supervisor of our machines. By this, we have a training program which efficiently will provide you with all needed know-how. If you have any special needs, we can of course adapt our training program in order to fit to your requirements.

### **YOUR BENEFITS**

- › Optimized machine efficiency and machine life time
- › Minimized breakdown time
- › Competent und efficient machine staff

We will happily provide you with more information and a service offer based on your specific needs. Please, do not hesitate to contact your local Komax Services representative – it is worth doing!



A Komax service employee at work.